



MAINTENANCE ADVICES

MATS & FLOORS



Maintenance advice for doormats

Daily maintenance

To give your doormat a longer life, we recommend regular vacuuming. This removes dirt more effectively. It is important to let wet dirt dry first and only then to vacuum.

Periodic maintenance

With normal use, we recommend cleaning your floor mat twice a year using the spray extraction method. This process involves injecting water into the mat at high pressure, loosening the dirt. The loosened dirt is then removed. After this, it is important to let your floor mat dry thoroughly. You can do periodic maintenance yourself with a carpet cleaner or outsource it to a professional company.

Should the floor mat be seriously soiled, a professional cleaning agent can be added to the water.

Mats with washable backing

Mats with washable backing (indicated on the label or hanging card) may be machine washed at 30 degrees. When using detergent to clean the doormat, make sure you use detergent without fabric softener and bleach. If the detergent does contain these agents, this will inhibit moisture absorption and the mat will look dull over time. The mat may be dried on a washing line. It is important that the mat does not remain wet for too long, otherwise there is a risk of mould. After the first wash, we recommend cleaning the filter of the washing machine.

Fresh stains

Follow the steps below to remove fresh stains from your mat.

Step 1. Remove all solid matter with a spoon.

Step 2. Wet a terry towel with cold water (without soap).

Step 3. Wring out the towel.

Step 4. Place the towel on the stain and leave it for a while.

Step 5. Remove the towel when it is saturated. If the stain is still visible, repeat the above steps with a fresh towel. When the stain is no longer evident, put the towel back and leave it until it is dry

Outdoor mats

Rubber, aluminium and spaghetti mats are generally easy to clean. Depending on how dirty the mats have become, they can be picked up and the dirt underneath swept away. The mats themselves can be rinsed off with a garden hose. In case of stubborn dirt, the mat can be scrubbed with a cloth or brush and a little soapy water. It is important that the mats are thoroughly dry before they are put back into place.

Coconut mats

Coconut mats are intended for indoor and covered outdoor use. The coconut mat should not get completely wet. Should this happen, allow the mat and the dirt to dry. Dry dirt can be removed from a glued coconut mat with a vacuum cleaner with rotating brushes or a consumer vacuum cleaner with a Class C dust collection rate. You can pick up a loose coconut mat and beat it outdoors. By regularly vacuuming or beating the coconut mat, the dirt is removed more effectively and your coconut mat will stay in good condition for longer

Note! This is only a recommendation, and you remain responsible for correctly maintaining mats and cleaning stains.



Maintenance advice for Identity PVC

Daily maintenance

We recommend daily vacuuming or sweeping your floor. Use a soft brush when vacuuming. Depending on the use and the desired shine, the floor can be cleaned and/or additionally protected with products that are suitable for PVC floors.

Periodic maintenance

If the floor is soiled after long and intensive use, it may be cleaned as follows.

1. Mix floor cleaner with water in the correct dosage.
2. Mop the floor damp, using a separate bucket with clean water to clean the mop in between, keeping the water clean.
3. Let the floor dry well.
4. Depending on the desired result, apply PVC care products. Follow the instructions on the packaging.

Entrance mats

For external doors, always choose a high-quality clean area in order to avoid unnecessary wear and tear. A clean floor mat can reduce floor soiling by up to 70%. We recommend the mat-cleaning collection of Hamat. Note! Floor mats with vinyl backing are not suitable for laying directly on a PVC floor. We recommend that you lay the floor mat in a recess and cut it to size.

Furniture

To ensure that furniture does not damage the floor, we recommend fitting good quality felt pads under the legs. This helps to prevent scratches and point loads on your PVC floor.

Stubborn stains: James – The Finishing Touch

In the unlikely event that you have stains in your mat that are difficult to remove, please consult the James

site. On the website you will find all the information and products to remove the stain: www.james.eu

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Maintenance advice for natural carpets and rugs

Daily maintenance

Natural carpets have the property of being dirt-resistant. Dirt adheres poorly to the fibres. In addition, the structure of the fibres hides a lot of dirt. We recommend vacuuming your natural carpet and rug regularly. Preferably use an electric vacuum cleaner with a soft brush nozzle for this. This prevents damage.

Humidity

It is advisable to keep a close eye on the humidity in the room where your product is stored. To measure this, you can use a hygrometer. Too low a humidity can cause your product to dry out. Excessive humidity can lead to the formation of mould. The ideal humidity is around 50%.

Discolouration and indentation

We recommend that you rotate your rug regularly. This will help you avoid sun discolouration and pressure points from furniture as much as possible.

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If you cannot get your carpet or rug clean with James' products, we recommend having it professionally cleaned by a company

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Maintenance advice for carpets and rugs

Daily maintenance

We recommend vacuuming your carpet or rug regularly. Preferably use an electric vacuum cleaner with brush for this. It removes dust and dirt more effectively than a vacuum cleaner with a regular nozzle. This keeps your carpet or rug in good condition for longer, extending its life. The rotating brushes raise the carpet pile. As a result, the original appearance is retained for longer. In a new wool carpet or rug, small fibres may come loose when vacuuming. This causes lint, especially in the first few months. This lint does no harm and does not affect the product, as it is only a fraction of the total pile weight.

Periodic maintenance

You can clean your carpet or rug with James water and a terry towel. James water is a surface cleaner that cleans the tops of yarns. We recommend that you treat your product with this regularly so that it stays in good condition for longer.

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